

matchbox

Enterprise Technology

MATCHBOX VIRTUAL ADMIN

Your Encompass system needs a constant level of support from an experienced Mortgage Team that speaks Mortgage on a daily basis as the Encompass support requests continue to evolve.



The support of Encompass requires an understanding and proactive approach that provides options and solutions to help you understand the full capability of the Encompass system.

Having completed over a thousand Encompass engagements, matchbox can be your guide to continue your Encompass evolution. The matchbox assist program has been developed to help new and existing Encompass clients with system focused consulting and support to aide in the understanding and utilization of Encompass.

The matchbox assist engagement is designed to support our clients with unparalleled team of four dedicated resources that provide diverse expertise for the Encompass system and workflows.



MATCHBOX VIRTUAL ADMIN

Provides access to all of matchbox team members and services which include:

- Operational Consulting
- Encompass Development
- Encompass Training
- Secondary Consulting & Development

ENGAGEMENT INCLUDES:

- Encompass Admin support from team of Certified Encompass Administrators
- Dedicated training sessions for departments and users that need more help
- Encompass release assistance and support
- Secondary and Capital Market consulting and development
- Encompass Admin training to help you create an in-house admin from your existing team
- Vendor consulting and implementation support
- Weekly status calls

Customized budgets presented based on support levels needed.

FOR MORE INFORMATION CONTACT:

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