

matchbox

ADVISORY • TECHNOLOGY
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Consulting
Partner

ELITE

ENCOMPASS ADMIN ASSIST

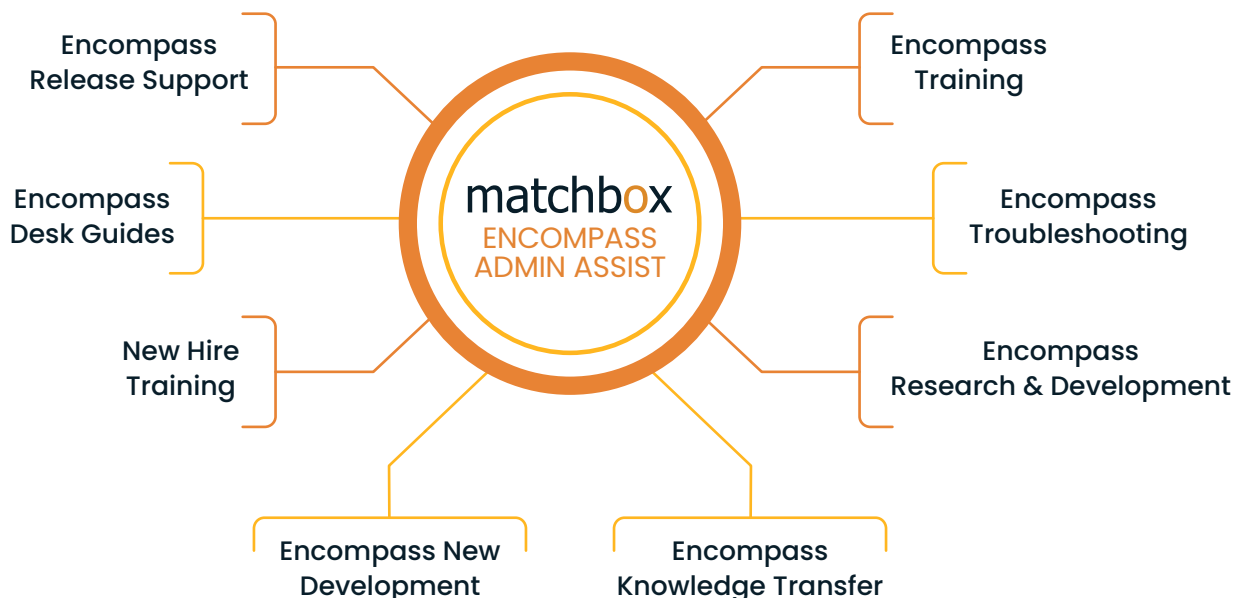
Encompass Admin Support for you and your team when you need it.

Current market changes have forced many Encompass teams to be consolidated, creating support and availability challenges for the smaller Encompass teams. If your Admin has to take time off, there is a gap in service, and others are being called to support Encompass and IT requests. Our Encompass Admin Assist retainer provides the entire matchbox team, including multiple Certified Administrators with over ten years of Encompass Admin Experience, as a backup that offers a continuous stream of Encompass environment knowledge and additional services previously provided by the larger team.

The retainer provides matchbox with a working knowledge of your environment, allowing us to deliver on-demand support without missing a beat. Additionally, the retainer will enable Matchbox to offer added services, as listed below, to assist your Encompass team on items they may not be able to support fully.

6-12 month custom retainer programs are available to be priced according to your budget.

In addition to help desk requests, we can support the following:



FOR MORE INFORMATION CONTACT:

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